



May 24, 2018

Via Electronic Submission
Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A325
Washington, D.C. 20554

RE: Notice of Ex Parte - CG Docket No. 13-24

Dear Ms. Dortch:

This letter is to inform you that on May 24, 2018, I had a phone conversation with the following FCC staff Karen Peltz-Strauss, Deputy Bureau Chief, Consumer and Governmental Affairs Bureau, Michael Scott, Disability Rights Office/Consumer and Governmental Affairs Bureau and Robert Aldrich, Consumer and Governmental Affairs Bureau.

The purpose of the conversation was to discuss outreach and marketing as described in the FNPRM proposal in the Draft IP-CTS Reform concerning the role of states in the administration of the IP-CTS program. Florida Telecommunication Relay, Inc. (FTRI) has an established outreach and marketing program designed to promote program services to its consumer base, which comprises of over 3 million Floridians with hearing loss, working in concert with its multiple regional distribution centers throughout the state. FTRI employs a customized online application procedure that streamlines the reviewal, approval, and compensation process. During FY 2016-2017, FTRI and its regional distribution centers conducted 1,410 outreach activities throughout the state. Newspaper and digital campaigns were also conducted. Opportunities for programs such as Florida as well as other state EDPs, whether through a complete or limited role in IP-CTS administration, should be given equal consideration to request funding to promote the IP-CTS program in their respective state.

I thank you for your consideration to this request. Should you have any questions regarding this filing, you may reach me at jforstall@ftri.org or 850-270-2641.

Sincerely,

A handwritten signature in blue ink, appearing to read 'James Forstall', is written over the typed name and email address.

James Forstall, Executive Director
jforstall@ftri.org